

DEC 03 2004

PATENT

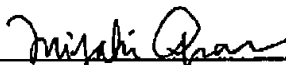
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. 10/687,243 Group Art Unit: 2121
Applicant(s): Gregory B. Hale *et al.* Examiner: Ronald D. Hartman, Jr.
Filing Date: October 15, 2003 Docket No. 58085-010202
Title: Management of the Flow of Persons Customer No. 33717
in Relation to Centers of Crowd
Concentration Via Priority Control

Certificate of Transmission

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December 3, 2004
Date


Miyabi Grace

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office Action of August 6, 2004, please amend the above-identified
application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this
paper.

Remarks/Arguments begin on page 8 of this paper.